

To our valued Customers,

In light of the recent developments regarding the coronavirus (COVID-19), we at SouthFirst Bank wanted to inform you of the steps we are taking to ensure the safety and well-being of our customers and employees. We are closely monitoring health information and recommendations from our local and state health departments, the Centers for Disease Control (CDC) and the World Health Organization.

We have implemented specific safeguards through our business continuity plan to ensure precautionary measures are taken, which include:

- ❖ Social Distancing – Avoid handshakes and direct physical contact
- ❖ Proper Hygiene- Frequent hand washing, utilization of antibacterial hand sanitizer, use of tissues and cough into elbows rather than hands
- ❖ Keep Surfaces Clean – Use antibacterial wipes and cleaning products to clean all surfaces
- ❖ Stay Home if Sick – Employees who are sick or have a fever are asked to stay home to avoid spreading any illness in our locations

In an effort to reduce person-to-person contact, we ask that customers consider utilizing our services such as online/mobile banking, ATMs at all our locations, telephone services and drive-through tellers when possible.

We are here for you and our community in this time of uncertainty. We value your trust in SouthFirst Bank, and we stand ready to support and act as we navigate through this situation together.

Sincerely,

Randall L. Fields
Chief Executive Officer